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BOOKING POLICY

To book any lesson, clinic or program, you must pre-pay in advance, NO EXCEPTIONS.

CANCELLATION POLICY

You can change or cancel any lesson and clinic up to 24 hours in advance to receive a full refund. Due to the limited number of spaces available and demand, cancellations within 24 hours will be charged the full amount.

WAITLIST POLICY

If a class is full, we recommend putting yourself on the waitlist. If a spot becomes available, the front desk will call or email patrons in the order in which they registered.

STANDBY POLICY

If your desired class is full, spots may open due to late cancellations or no-shows. Visit the Racquet Sports Center to check for availability. Stand-by clients will be served on a first-come, first-served basis. You may need to wait until 5 minutes after the class starts to claim an open spot.

LATE ARRIVAL POLICY

Any reservation for a tennis or pickleball court has a grace period of 10 minutes. Any patrons arriving later than 10 minutes will forfeit their court reservation.